

No power

1. Check Power switch is "On" and OSD LED is "On")
2. Open rear top cover check the green LED on adapter is bright
3. Check adapter 2 output terminals are connected well (white : +12V; Black : ground)
4. Check mini switch (Micro switch) jammed or not

No Screen

1. No screen on LCD , You can see OSD board LED (green), Yes, have video input

- (1) Check signal cables from PC to Console are connected well
- (2) Please reset PC server
- (3) change inverter board , if you have spare parts
- (4) change ad/board test , if you have spare parts

2. OSD LED (orange) no video input

- (1) Check signal cables from PC to Console are connected well
- (2) Open cover panel, Please check on R2M2 internal cable. On R2M2 (red+12V; white ground)
- (2) Open cover panel, Please check on R2M2 internal cable. On R2M2 (red+12V; white ground)
- (4) change A/D board , if you have spare parts

Keyboard / Mouse no function

1. check PC to Console connect cable, after reset PC server
2. check internal PS/2 cable to R2M2
3. change D.D.H board; if you have spare parts

" Cable not connected" then " Power Down "

single port

1. Check connection from PC to console.
2. Open rear top cover check VGA connector to R2M2 board loose or not.
3. Check LCD monitor input selecting VGA or DVI
4. Replace A/D board.

Cable not connected w/ KVM switch

Check OSD of KVM switch menu working or not.

If OSD of KVM working

Check PC connection well and VGA output is fine.

Check KVM OSD menu, The connected port is marked.

Replace A/D board 不懂(A/D??)

If OSD of KVM non-working

Is there has no beep sound when power on?

No beep sound: Use " Scroll lock + Scroll + B " to turn-on beep sound

Still has no beep sound: Replace KVM board.

If there has beep sound when power on

Try to key-in " 00000000" for login then press " enter " then key-in " 00000000 " for password

Try CAP and NUM keys working or not (Check with LED on keyboard can be on and off)
If keyboard non-working. Replace KVM switch board.
If Keyboard working fine. Replace A/D board.

If you can not fix the problem please connect to us . We can help .